



austincsi

80+ METHODS & PROCEDURES ASSESSED TO OPTIMIZE END-TO-END WORKFLOWS

40+ AUTOMATION OPPORTUNITIES IDENTIFIED

25-35% PRODUCTIVITY GAINS IDENTIFIED THROUGH AUTOMATION

SERVICES

**Organizational Transformation
Data Strategy
Business Process Assessment
Risk & Compliance Advisory**

CENTRALIZED DATA STRATEGY

Innovating the Way a Fortune 500 Global Telecom Company Manages Their Finance Operations

Situation

- Need to reduce operating costs while maintaining operational excellence
- Need to optimize utilization of resources and technology
- Improve traceability and visibility into operational health

Approach

AustinCSI conducted an end-to-end assessment consisting of extensive interviews, process analysis, and systems evaluation. Components of this approach included leveraging technology advisors and industry experience to provide context and recommendations on how to improve operations and better align with changing company goals.

Results

- Recommendations provided inputs into the department's operational budget and strategic planning activities
- Enabled client team to realize full scope of data and automation opportunities
- Influenced organizational changes to promote a more proactive compliance and accountability culture

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